



RECEIPT

Sent RECEIPT retrieval instructions to unmobile+lex@gmail.com

PLEASE READ: DO NOT use your browser BACK BUTTON (WEB BROWSER HISTORY) to proceed. USE the link below to access your ACCOUNT HISTORY page. USING a web browser BACK button might result in your credit/debit card being CHARGED more than once. Once back in the system, please use SITE NAVIGATION in the red or yellow navigation strips across the top of the page.

LEX (Phone: 217-352-6682) Your reservation is complete. This is your intinerary.

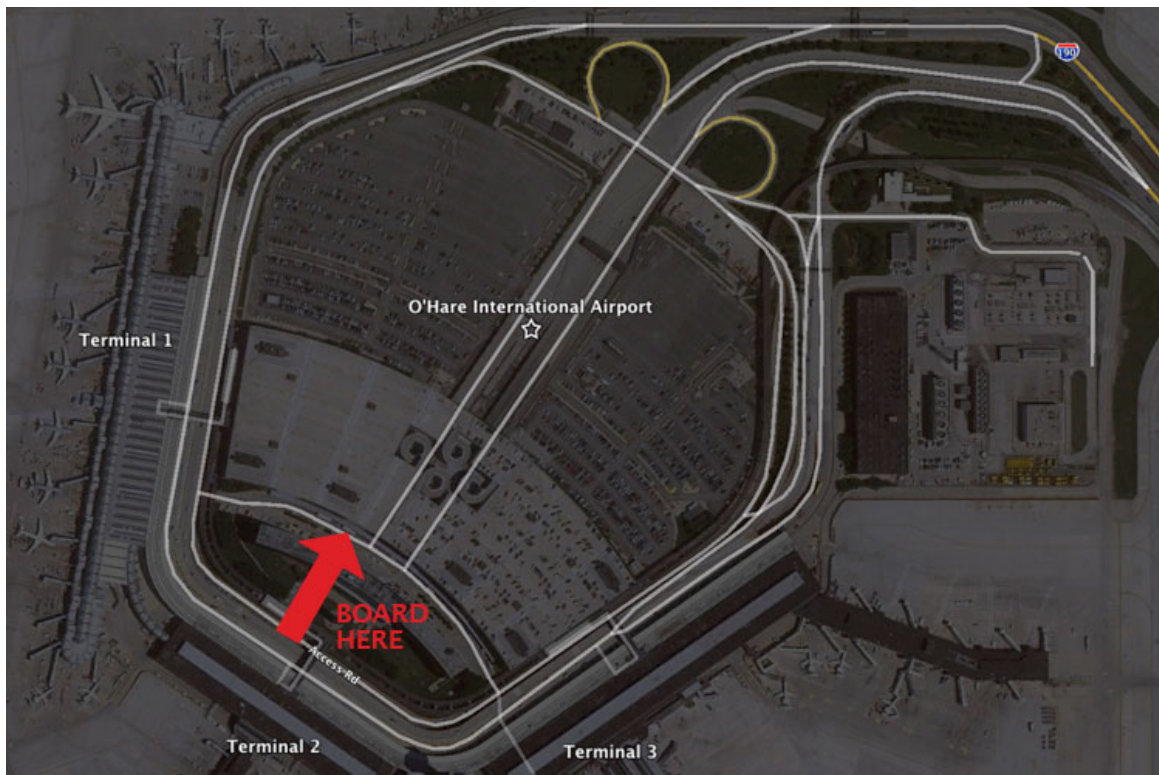
YOU ARE STRONGLY URGED TO PRINT THE FIRST PAGE OF THIS RECEIPT AND BRING IT WITH YOU FOR FASTER SERVICE AT CHECK-IN!

People with NO printed receipt will go to the end of the line when boarding!

Ticket # / Customer	Origin	Destination	Fare
1 / Philip Miller	OHare Airport	Uof I Folletts	\$29.95
	11-20-11 - Sunday 9:55pm	11-21-11 - Monday 02:10am	

Reported bags: 0	Sub-Total: \$29.95
Book Date: 11-19-11 1:11pm	Transportation Fees: \$2.25
Current Date & Time	Baggage Fees: \$0.00
November 19, 2011 @ 1:23 pm	Fuel Surcharge: \$10.09
	Account Credits: \$0.00
	Free Ride Credit: \$0.00
	Total: \$42.29

Below is a map showing where you will be picked up:



No Refund / Cancellation Policy

1. **RESERVATION / COUNTER FEE** is completely **NON-REFUNDABLE**.

Because all reservation operations can be made online, when you call the LEX HQ to make a reservation, you will be charged a **RESERVATION FEE** as part of the fees when making a reservation for travel. If you purchase your reservation at a counter (example: at IL Terminal) you will be charged a **COUNTER FEE**.

These fees can be completely avoided by using the online reservation system at www.lincolnlandexpress.com and performing the tasks of the reservation agent by creating an online account with LEX and using it to make reservations.

2. **RESERVATION COST** is **NON REFUNDABLE .. to CREDIT/DEBIT cards**.

THE ONLY EXCEPTION THAT ALLOWS CREDIT/DEBIT CARD REFUND is when LEX cancels your scheduled route and can't re-schedule your reservation to another route that runs a similar time on the same date.

3. **CANCELLATIONS / CHANGES on the same date of reservation creation ..** do not incur a **CANCELLATION FEE**. The amount will be wholly put onto your **ONLINE LEX ACCOUNT**. Please cancel/change at least one (1) hour before departure by calling LEX Headquarters (217.352.6682) and talking to a reservationist.

4. **CANCELLATIONS / CHANGES on a date following the date of reservation creation ..** will incur a **CANCELLATION FEE of \$5 per ticket** to apply the remainder of cost of the reservation to your ONLINE LEX ACCOUNT. Please cancel at least one (1) hour before departure by calling LEX Headquarters (217-352-6682) and talking to a reservationist.
5. **FORFEITURE of CREDIT** to On-line LEX Account officially occurs when the bus departs your scheduled pickup location. Your paid booked reservation means that we are saving a seat for you. If you want credit, you must cancel/modify your trip before the bus departs your pickup location (we prefer at least an hour in advance of departure) We can sometimes take cancellations up to the time of departure. Telephone call volume might prohibit getting through to cancel your reservation in a timely manner. On-line cancellation is always available prior to the departure. Failure to inform us that you will not occupying your reserved seat results in a forfeiture of the full cost of the reservation to your on-line LEX account. We assume up to the time of departure that your reservation will result in you sitting in a seat.

In regards to air travel, people always notify a passenger airline of a cancellation before the plane departs an airport. We expect the same courtesy.

- **Handicapped / Wheelchair Access Requirements**

If you want to book travel with Lincolnland Express, you **MUST** call the office (217.352.6682) and make the reservation over the phone a minimum of **72 hours in advance**. If you create an online reservation -or- do not personally talk with a LEX reservationist, the needs to have a vehicle equipped for handicapped / wheelchair access might not be fulfilled.

- **Other Concerns**

Regardless of the reason ... (you are late, you change your mind, your flight is late, something about work, something that concerns home, etc) or something doesn't go perfectly while transporting you to your destination, etc .. there is **NO REFUND** to your credit/debit card. If you want us to consider credit to be put on your account (for later use), please use the form (while being logged in) and send us the details and we'll determine the solution.

- **A Reservation Quote Estimate** (for a reservation from point A to point B) **varies from day to day and even hour to hour within that day.**

Booking and paying for a reservation isn't like buying a loaf of bread that is the same price all day or every day. This is **MORE** similar to checking the price of an airplane ticket from point A to point B. The airline also has to know what day and time you'll be flying. Each flight possibly having a different cost associated with it.

The reservationists will give you a general ball-park estimated price for your reservation. The exact cost will likely be different as the specific pricing matrix for date and time of route with fuel surcharges fuel surcharges and baggage fees included in the exact total.

- **Questions about your ONLINE LEX ACCOUNT**

Questions on the **CHARGES** to your **CREDIT/DEBIT** card, or the amount of **CREDIT** to your

ONLINE LEX ACCOUNT is handled by sending us by first Logging in to your ONLINE ACCOUNT. Then click CUSTOMER SERVICE in the RED NAVIGATION bar. When it expands downward, choose CONTACT/FEEDBACK at the bottom of the list. Fill out the form with the details and send it in.

Notice To Our Passengers

1. Personal Luggage will not be checked, but carried on all trips at owners risk.
2. Lex will not be responsible for damage incurred from late arrivals or failure to make flight connections.
3. We reserve the right to seat passengers or refuse transportation of any person who is under the influence of drugs or alcohol and is incapable of taking care of his or herself, or whose conduct is likely to be objectionable to other passengers, our personnel and employees.
4. Smoking is prohibited by Federal Law. There is NO SMOKING on all trips.
5. Schedules displayed are subject to change without notice.
6. We recommend that you plan & arrive to airports one hour and half prior to any domestic flight, three hours prior to any international flight. Please allow additinal time during bad weather and/or highway construction periods.

Baggage Guidelines

1. Personal baggage/luggage (from now on called 'baggage') is not checked. The owner carries the FULL risk of his/her contents of his/her baggage. LEX will safely transport passengers and their respective baggage on their scheduled trips. LEX will not open baggage to perform inventory, assign value, judge for condition, check for operatability, determine quantity, or any other attribute of contents of his/her baggage.
2. There are two kinds of baggage. **Carry-On** and **Non-Carry-On (N.C.O.)**. Carry-On baggage never leaves your presence.
3. Carry-On baggage is the kind of baggage that will easily fit in a commercial airplane's overhead storage bin -or- would fit under the seat of an airliner. Things of great value (important papers and documents, cameras, notebook computers, financial documents, jewelry, etc) should ALWAYS be part of your Carry-On baggage because you can guard your Carry-On baggage

and control access of its contents.

4. You ALWAYS keep Carry-On baggage with yourself (on their person, above their seat in the overhead compartment, or below their seat) while riding with LEX Express. Examples would be your purse, backpack, briefcase, computer laptop bag, or small totebag. These carry-on items must have a footprint of 9" x 18" x 20" (or 22 cm X 45 cm X 50 cm) or smaller. If the footprint of the item is larger than previously stated, it will not fit in the overhead compartment or under the seat, and is unsafe riding in your lap. Items can NOT be placed in the aisle. This violates federal regulations.
5. The footprint of baggage is defined as the area of the baggage contacting the ground with the handle facing UP ready to be grabbed by your hand.
6. Carry-On baggage requires no identification tags or markers of any kind because you will keep them with yourself all the time while LEX is serving you.
7. Passengers are allowed up to **TWO** pieces of Carry-On baggage.
8. Non-Carry-On baggage is ANY ITEM with a footprint LARGER than 9" x 18" (22 cm X 45 cm). ALL N.C.O. ITEMS MUST travel in the bus luggage compartment, which is the storage area of the bus, shuttle, or van.
9. Non-Carry-On baggage is normally too bulky for the scheduled seat space. Non-Carry-On baggage exceeds a Carry-On's in weight and size. Non-Carry-On baggage is unable to be contained to your lap for the scheduled trip with LEX.
10. Non-Carry-On baggage is stored separate from you, temporarily, and should follow these guidelines: There should be no items of GREAT VALUE contained inside your Non-Carry-On baggage which cannot sustain loading/unloading handling damage, (i.e., other larger, heavier baggage stored on top of your baggage during the scheduled trip) or lost baggage as a result of lack of identification or markings in accordance with these baggage guidelines.
11. Non-Carry-On baggage should have pertinent identification information (luggage tag or maybe a laminated business card) that easily identifies it as your baggage. LEX requires this identification tag located on the handle of your baggage.
12. Non-Carry-On baggage ... (for efficiency of baggage retrieval) ... should also have additional identifying marks upon them. For example ... brightly colored scarves, neckties, nylon straps, bandannas, bungee chords, multi-colored duct or electricians tape, etc, etc, etc. ... anything that will allow you (or someone in your party) to easily spot and pick your baggage out of a large group of baggage that may all look alike. Anything you can do to make your baggage unique in appearance so that your black, navy blue, green, red, or other similarly colored (or designed) baggage will look different than the others.. is ENCOURAGED GREATLY.
13. If Non-Carry-On baggage does not have identifying luggage tags and/or marks, YOU risk the liklyhood of someone else mistaking your baggage for theirs while they are picking up their

baggage. Any baggage of yours mistaken for other passengers baggage neither makes your scheduled ride with us quick, efficient, or pleasant because the end of the time with us is marred by events that is easily avoided with a little planning.

14. LEX shares limited responsibility for properly identified and marked baggage in accordance with these baggage guidelines.
15. LEX shall not be responsible for unclaimed luggage exceeding 45 days.

"NOTICE" and "CONDITIONS OF CONTRACT"

LEX EXPRESS, INC. / ILLINI TOURS INC. incorporates its conditions of carriage and related regulations,

AS LIMITED LIABILITY ONLY, as follows:

LEX EXPRESS, INC. / ILLINI TOURS INC.'S IS NOT RESPONSIBLE FOR JEWELRY, CASH, CAMERA, CELL PHONES, I-PODS, ANY OTHER ELECTRONICS, COMPUTER EQUIPMENT, ANTIQUES, MUSICAL INSTRUMENTS, DOCUMENTS (PERSONAL OR BUSINESS, NEGOTIABLE), FRAGILE ITEMS (WOOD, GLASS, PLASTIC, ETC.), IRREPLACEABLE ITEMS, KEYS, MANUSCRIPTS, MEDICATION(S), CREDIT CARDS AND RELATED CARDS, PAINTINGS OR ONE OF A KIND OF ART, PERISHABLE ITEMS, PETS/ ANIMALS, PHOTOGRAPHS, PHOTOGRAPH EQUIPMENT, SAMPLES, SECURITIES, SILVERWARE, WATCHES OR OTHER ALIKE OR SIMILAR VALUABLE ITEMS CONTAINED IN ANY CHECKED AND OR IN ANY UNCHECKED BAGGAGE, PLACED IN THE TRANSPORTATION VEHICLE OR PLACED IN ANY VEHICLE COMPARTMENT OR TRAILER. IF ANY OF THESE ITEMS ARE LOST, DAMAGED, OR DELAYED, YOU WILL NOT BE ENTITLED TO ANY REIMBURSEMENT UNDER EITHER LEX EXPRESS, INC. / ILLINI TOURS INC.'S STANDARD BAGGAGE LIABILITY OR UNDER ANY DECLARED EXCESS VALUATION. THESE ITEMS SHOULD BE CARRIED PERSONALLY BY YOU AND SHALL REMAIN UNDER YOUR PERSONAL CARE AT ALL TIMES. LEX/ ILLINI SHALL MAKE EVERY EFFORT TO ASSIST PASSENGER(S) IN RECOVERING LOST, DAMAGE, OR DELAYED ITEMS WHEN POSSIBLE. LEX EXPRESS, INC. / ILLINI TOURS INC. IS NOT AN ILLINOIS COMMERCE COMMISSION REGULATED, 625 ILCS5.18c-6102, COMPANY, MEETS 49 CFR INTRASTATE TRANSPORTATION EXEMPTIONS AND THUS NOT REQUIRED TO CHECK BAGGAGE AND OR CARRY-ON(S). THEREFORE, LOST BAGGAGE REPLACEMENT CLAIMS SHALL BE LIMITED TO A MAXIMUM OF \$250.00 U.S.DOLLARS PER ONE (1) TICKET, SHALL ACCRUE DEPRECIATION VALUES, AND OR SHALL BE LIMITED TO AND EQUAL TO THE COST OF ONE (1) ADULT FARE. LOST BAGGAGE REPLACEMENT CLAIMS SHALL BE SUBJECT TO A COMPLETE REVIEW AND APPROVAL BY LEX EXPRESS, INC. /

ILLINI TOURS INC. MANAGEMENT EXCLUSIVELY.

I.COMPLETION OF THIS RESERVATION: COMPLETION AND PAYMENT SHALL CONSTITUTE YOUR OR IN BEHALF OF ANOTHER INDIVIDUAL(s), COLLECTIVELY REFERRED TO HEREIN AS THE "PARTIES", AN ACKNOWLEDGMENT AND UNDERSTANDING OF THE ABOVE "NOTICE" and "CONDITIONS OF CONTRACT." (AGREEMENT) AND THE SAID PARTIES ARE IN AGREEMENT WITH THE TERMS ENCLOSED ABOVE AS WRITTEN.

II. ENTIRE AGREEMENT: THIS AGREEMENT CONTAINS THE ENTIRE INTEGRATED AGREEMENT FOR THE SAID PARTIES AND LEX EXPRESS, INC. / ILLINI TOURS INC. RESPECTING THE SUBJECT MATTER OF AGREEMENT AND SUPERSEDES ALL PRIOR UNDERSTANDINGS AND AGREEMENTS WHETHER ORAL OR IN WRITING, BETWEEN THE PARTIES AND LEX EXPRESS, INC. / ILLINI TOURS INC. RESPECTING THE SUBJECT MATTER OF THIS AGREEMENT. THERE ARE NO REPRESENTATIONS, AGREEMENTS, ARRANGEMENTS OR UNDERSTANDINGS, ORAL OR IN WRITING BETWEEN OR AMONG THE PARTIES AND LEX EXPRESS, INC. / ILLINI TOURS INC. RELATING TO THE SUBJECT MATTER OF THIS AGREEMENT WHICH IS NOT FULLY EXPRESSED IN THIS AGREEMENT. THE TERMS OF THIS AGREEMENT ARE INTENDED BY THE PARTIES AND LEX EXPRESS, INC. / ILLINI TOURS INC. AS A FINAL EXPRESSION OF THEIR AGREEMENT WITH RESPECT TO THOSE TERMS AND THEY MAY NOT BE CONTRADICTED BY EVIDENCE OF ANY PRIOR AGREEMENT OR OF ANY CONTEMPORANEOUS AGREEMENT. THE PARTIES AND LEX EXPRESS, INC. / ILLINI TOURS INC. FURTHER INTEND THAT THIS AGREEMENT CONSTITUTES THE COMPLETE AND EXCLUSIVE STATEMENT OF AGREEMENT AND SHALL NOT BE CONTRADICTED OR REPLACED WITHOUT A WRITTEN INSTRUMENT CONTAINING SIGNATURES BY LEX EXPRESS, INC. / ILLINI TOURS INC.'S OWNER AND SAID PARTIES.

If our limits of liability are not satisfactory in relation to your needs, we advise you to obtain personal travel insurance for your "Peace of Mind".